

Our sustainability summary



32,664*

homes



100%

Decent Homes Standard



644*

new homes completed in 2023/24



74.4%

of our homes achieve EPC C or above



71%

Our rents as an average of a typical market rented property across our region



2,487

energy efficiency upgrades saving an estimated 490 tCO₂



4,858

customers helped through our Money Matters Team, with £5.32m generated for them in additional income



1,039

colleagues paid at living wage or above



4.7%

mean gender pay gap



+39

Colleague Net Promoter Score in 23/24



G1/V1

Top governance and viability regulatory rating



A

S&P rating