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**Employer: Elswick Community Pool**

**Vacancy: Leisure Assistant / Lifeguard**

**Hours: 16HPW**

**Salary: £12.21ph**

**Working pattern: To be decided with the successful candidates**

**Number of vacancies: 1**

Are you ready to **dive** right into our new opportunity at Elswick Community Pool and Gym and begin your New Start? We show our neighbours and customers that their health and wellbeing is our number one priority! This role will require you to be adaptive and physically fit with a genuine interest for fitness, swimming and the safety of others.

The role will start in September where you will be assisting in our gym, reception and carrying out domestic duties in the building etc. However, in October you will be placed on a National Pool Lifeguard Qualification (NPLQ) course for 1 week at no cost to you. Should you pass the course you will become a qualified Lifeguard for the duration of the New Start Programme. Should you not pass, you will continue the programme assisting in our gym, reception and carrying out domestic duties.

Come and join us to make the right **splash** in people's lives and be a heart for the community.

### **Things you will be doing in the role**

- Provide excellent customer serviced and undertake wide range of daily duties to deliver a safe experience to customers.
- Work across frontline services i.e. pool, gym, fitness rooms and reception.
- Communicate with service users and members of the public in a courteous and respectful manner.
- Ensure tasks are completed within set timelines and to required standard and recorded.
- Ensure all company policies and procedures are followed.
- Follow all Normal Operating Procedures (NOP) and Emergency Action Plans (EAP).
- Ensure that the facilities are maintained to the appropriate standard for cleanliness.
- Duties may include reception work, enforcement of safe behaviour to customers, handling money, taking bookings, supervising changing rooms

<b>Essential skills, experience and qualifications</b>	<b>What do we expect to see from you?</b>  This is a starting role, so we don't need qualifications or experience... that's what we're here for. But there are a few key behaviours and skills we want to see from our candidates; and these are ones that if you possess and can demonstrate; you will make this work placement a real success!  <ul style="list-style-type: none"><li>• Ability to swim confidently</li><li>• Good level of fitness</li><li>• A commitment to complete the training on offer</li><li>• Ability to work well as part of a small team</li><li>• Ability to demonstrate customer care and to be polite and courteous</li><li>• Able to follow instructions and health and safety guidelines</li><li>• Good communication skills</li><li>• Ability to confidently count, add and subtract</li></ul>
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