

Employer: Diamante Heaven

Vacancy: Retail shop/stall assistant

Hours: 30 hours over the full week or weekends

Salary: £11.44 per hour – Meets Min National Wage

Working pattern: flexi hours

Number of vacancies: 1

Job Summary

- Supporting your Store Manager and Assistant Store Manager with the achievement of retail store targets by driving sales
- Delivering sales through friendly and efficient customer service
- Ensuring our customers have a fun and enjoyable shopping experience
- Demonstrating products
- Assisting customers with their queries using your product knowledge
- Assisting with processing store deliveries, visual merchandising, stock takes, markdowns and promotions
- Ear piercing (you will receive full training)
- Ensuring the store looks presentable and inviting to our customers

We specialise in fashionable jewellery, accessories and cosmetics products

- Our core customer ranges from children to young women. We accommodate all our customers' moods, attitudes and styles, including feminine and pretty, unique/individual and the latest catwalk trends
- We are a fun place to work! We encourage all store members to wear our product
- Excellent verbal/written communication and organisational skills Basic computer skills
- Understands the importance of Customer Service
- Sound understanding of mathematics and strong reading comprehension skills
- Ability to stand during scheduled shifts
- Ability to manoeuvre up to 25 lbs regularly and up to 75 lbs occasionally
- Bending, stooping, extended reaching, climbing ladders and step stools while placing merchandise throughout the store and assisting customers

We encourage and support your development. If you're committed, ambitious and willing to learn we will provide you with the skills you need to grow in our company.



Essential skills, experience and qualifications

What do we expect to see from you?

This is a starting role, so we don't need qualifications or experience... that's what we're here for. But there are a few key behaviours and skills we want to see from our candidates; and these are ones that if you possess and can demonstrate; you will make this work placement a real success!

- A commitment to own learning and development and ready to complete the training on offer
- Ability to work well as part of a small team
- Ability to demonstrate customer care and to be polite and courteous
- Able to follow instructions and health and safety guidelines
- Good communication skills