

**Employer: Hospitality & Hope**

**Vacancy: Housing and Support Trainee**

**Hours: 15 hours**

**Salary: 12.21 per hour: National Living Wage**

**Working pattern: TBC**

**Number of vacancies:**

### **Job summary**

With a vision to reduce the levels of homelessness within South Tyneside, Hospitality & Hope provide Supported Living Accommodation for up to 10 males.

In addition to this, we offer two move-on properties which provide a second chapter in their journey with us, as a semi-independent phased return to mainstream housing and a position of self-sufficient living.

The support needs of our residents are complex due to poor mental and physical health. Many have experienced addictive and chaotic lifestyles and lack positive role models.

Our support therefore goes well beyond the provision of a roof over their head, but rather a programme plan designed and tailored to equip them with the skills and social capabilities to live well as a future independent tenant.

We are looking for someone with a can-do attitude, and a passion for helping, supporting and making a positive difference to people's lives.

You will need to be able to work shifts, which includes weekends and bank holidays.

Work placements are within Hospitality & Hope and the intake will be for a five month term that will focus on key activities and skills to perform the role of Housing & Support.

The following list is an example of the areas of work experience you will gain:

- Supporting the wellbeing of residents
- Support residents to improve their resilience and independents
- Organising and hosting meaningful activities

**Essential skills, experience and qualifications**

**What do we expect to see from you?**

This is a starting role, so we don't need qualifications or experience, that's what we're here for. But there are a few key behaviours and skills we want to see from our candidates; and these are ones that if you possess and can demonstrate; you will make this work placement a real success!

- A commitment to own learning and development and ready to complete the training on offer
- Positive, can-do attitude
- Show compassion and respect to vulnerable adults
- Kind and caring personality
- Work as part of a team
- Able to work shifts, including weekends and/or bank holidays
- Good communication skills