

# Our sustainability summary 2024/25



33,980\*

homes



100%

Decent Homes  
Standard



707\*

new homes  
completed



77.9%\*

of our homes achieve EPC  
C or above



66.8%

Our rents as an average  
of a typical market rented  
property across our region



2,671

energy efficiency  
upgrades saving an  
estimated 3,824 CO<sub>2</sub>



5,277

customers helped through  
our Money Matters  
Team, with £6,051,826  
generated for them in  
additional income



1,216\*

colleagues paid at living  
wage or above



5.1%\*

mean gender  
pay gap



+43\*

Colleague Net  
Promoter Score



G1/V1

Top governance and  
viability regulatory  
rating



A

S&P rating

\*Karbon Group figures